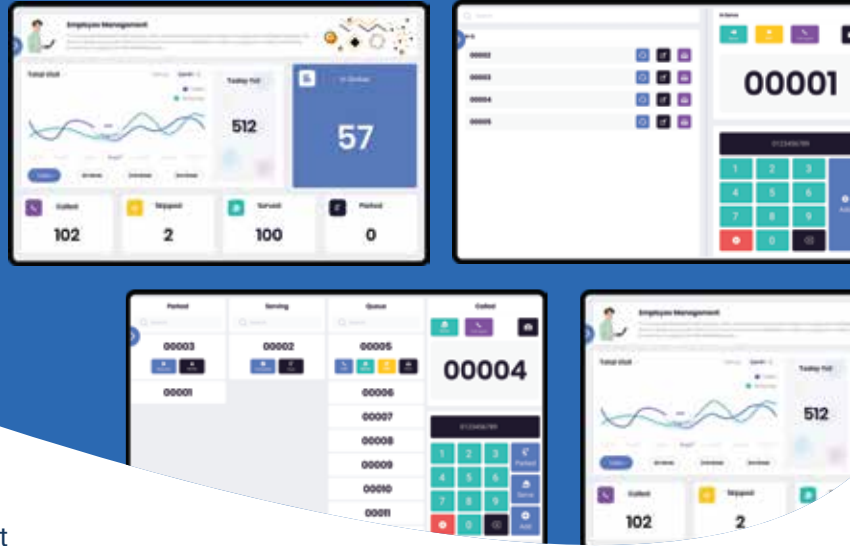


VirtualQ

A Queue Management System



Project Overview

This is a SAAS based system. Queue management system for restaurants and super shops. Where users manage their queue process by this system. Customers can join the queue through the app or scan the QR code from the store gate. When their serial or time comes up, it will automatically SMS to the user to notify them about their queue position.

Problems

- Customer had to wait in a long line.
- Couldn't manage multiple shops.
- Couldn't handle employee virtually.
- Couldn't see all the info at a glance.
- Adding customers in queue was not that good.

Solutions

- ✓ User's won't have to wait in long line.
- ✓ Manage multiple shops easily.
- ✓ Manage multiple role in specific features.
- ✓ User friendly dashboard.
- ✓ 1 Click join.

Key Points

Few steps to create shops.

Better customer services.

Manage customer easily.

Manage employee easily.

QR code scanner for better user experience.

Best use of user's time.

Manage virtual queue.